

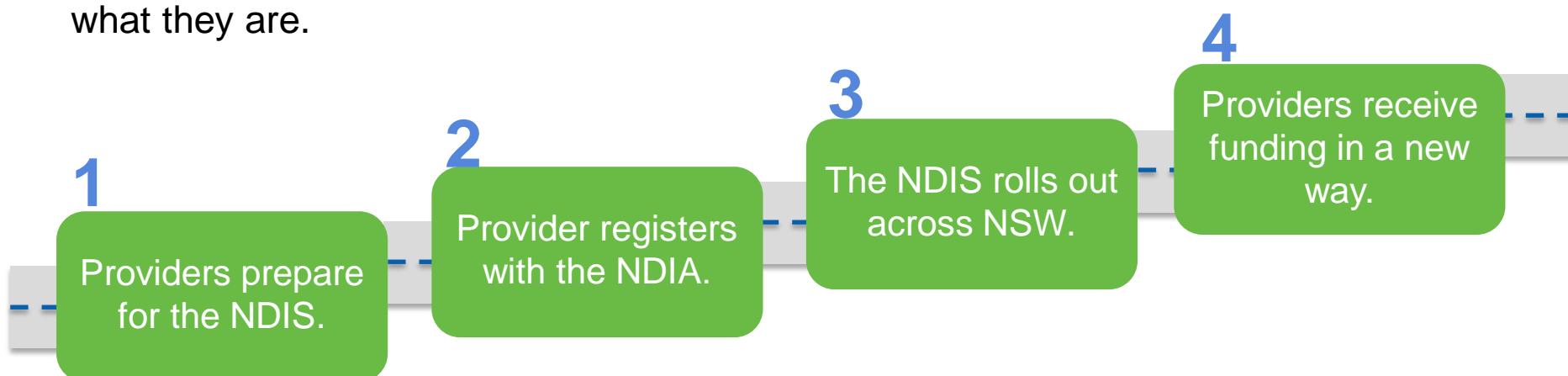


Service Provider Guide:

The rollout of the National Disability Insurance Scheme in NSW

This guide will help you find out when you will start providing supports under the NDIS.

There are four steps for service providers to prepare for the NDIS; this guide explains what they are.



Step 1. Providers prepare for the NDIS

- The NSW Government, the Commonwealth Government and the NDIA are committed to supporting you to prepare for the NDIS.
- In preparation for the transition, you should:
 - Ensure your client data is up-to-date and respond to any information requests from the NDIA
 - Adjust your business systems to reflect NDIS arrangements
 - Support your clients during the pre-planning process
 - Brief and train your staff on the changes
- There are already a range of tools and supports available to assist you to operate under the NDIS. These are available through the Industry Development Fund, and can be accessed at www.idfnsw.org.au/
- You can also talk to your ADHC contract manager about supports that are relevant to your organisation.

Step 2. Providers register with the NDIA

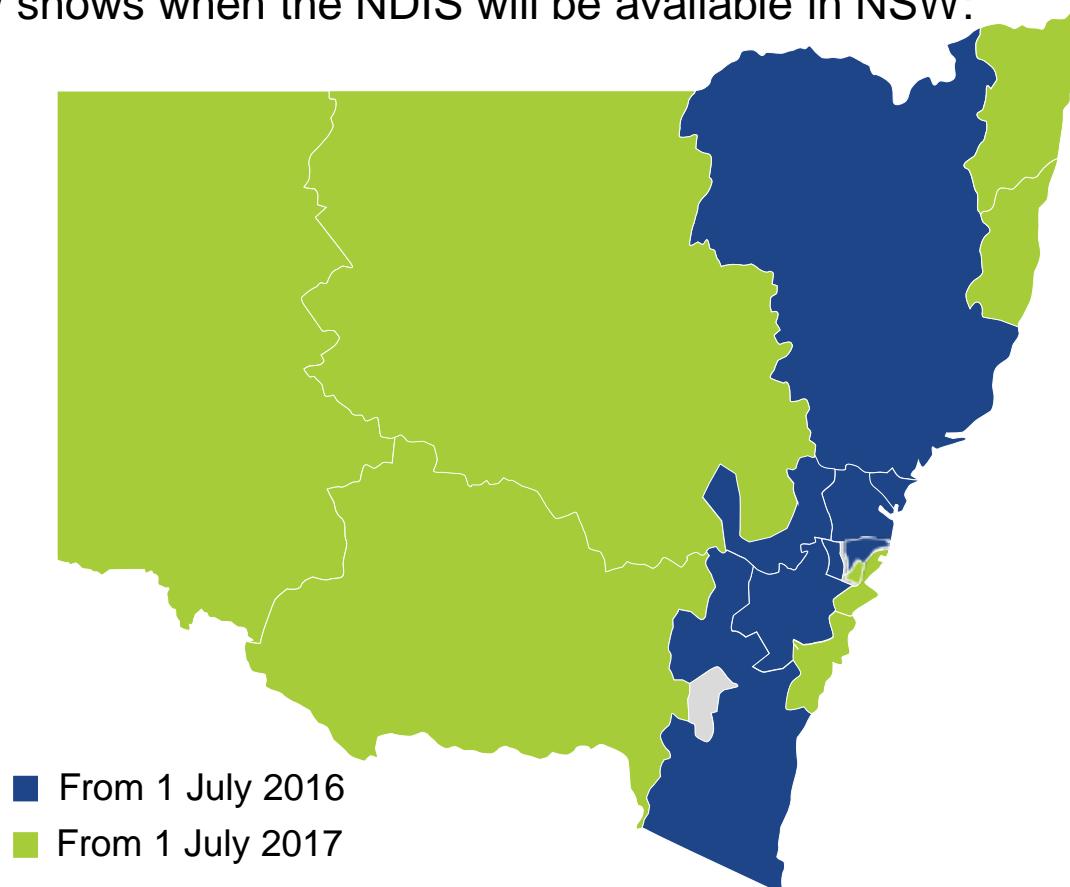
Registration with the NDIA is essential if you want to provide support to people with disability under the NDIS. After registering, you will receive an NDIS Registration Certificate which allows you to provide services in the support categories listed.

To register:

For more information on registering as a provider with the NDIA refer to www.ndis.gov.au/providers/registering-provider

Step 3: The NDIS rollout across NSW

The map below shows when the NDIS will be available in NSW:



From 1 July 2016

Participants will be able to access the NDIS from 1 July 2016, if they live in the following districts:

- ✓ Central Coast
- ✓ Hunter New England
- ✓ Nepean Blue Mountains
- ✓ Northern Sydney
- ✓ South Western Sydney
- ✓ Southern NSW
- ✓ Western Sydney

From 1 July 2017

Participants will be able to access the NDIS from 1 July 2017, if they live in the following districts:

- ✓ Illawarra Shoalhaven
- ✓ Mid North Coast
- ✓ Murrumbidgee
- ✓ Northern NSW
- ✓ South Eastern Sydney
- ✓ Sydney
- ✓ Western NSW
- ✓ Far West NSW

Step 3. The NDIS rollout across NSW

To help people in NSW access the NDIS, we have grouped the types of support people currently receive into three categories. Clients will transition to the NDIS within their local area, and respective year, according to the client group they are part of.



People currently receiving **specialist disability supports**

Includes people living in supported accommodation, accessing a community access service such as a day program, or case management service.

The majority will be able to access the NDIS **in the first six months of each** of the two year rollout periods. They will not need to apply for access to the NDIS, but will go through a simplified access process.



People who access **specialist disability supports from time-to-time, or for a short amount of time each week**

Includes people who access respite or a community care program.

Will be able to access the NDIS **throughout each of the two year rollout periods**. People receiving respite services will go through a simplified access process. People receiving community care services will be supported to apply for access to the NDIS.



New participants

People who do not currently receive specialist disability supports from the NSW Government.

Will have the opportunity to access the scheme **when it starts in their local area**, if they are in immediate need of assistance, and do not currently have support.

From 1 July 2018, all eligible people with disability living in NSW will be able to access the NDIS.

Go to www.ndis.nsw.gov.au for more information on the rollout

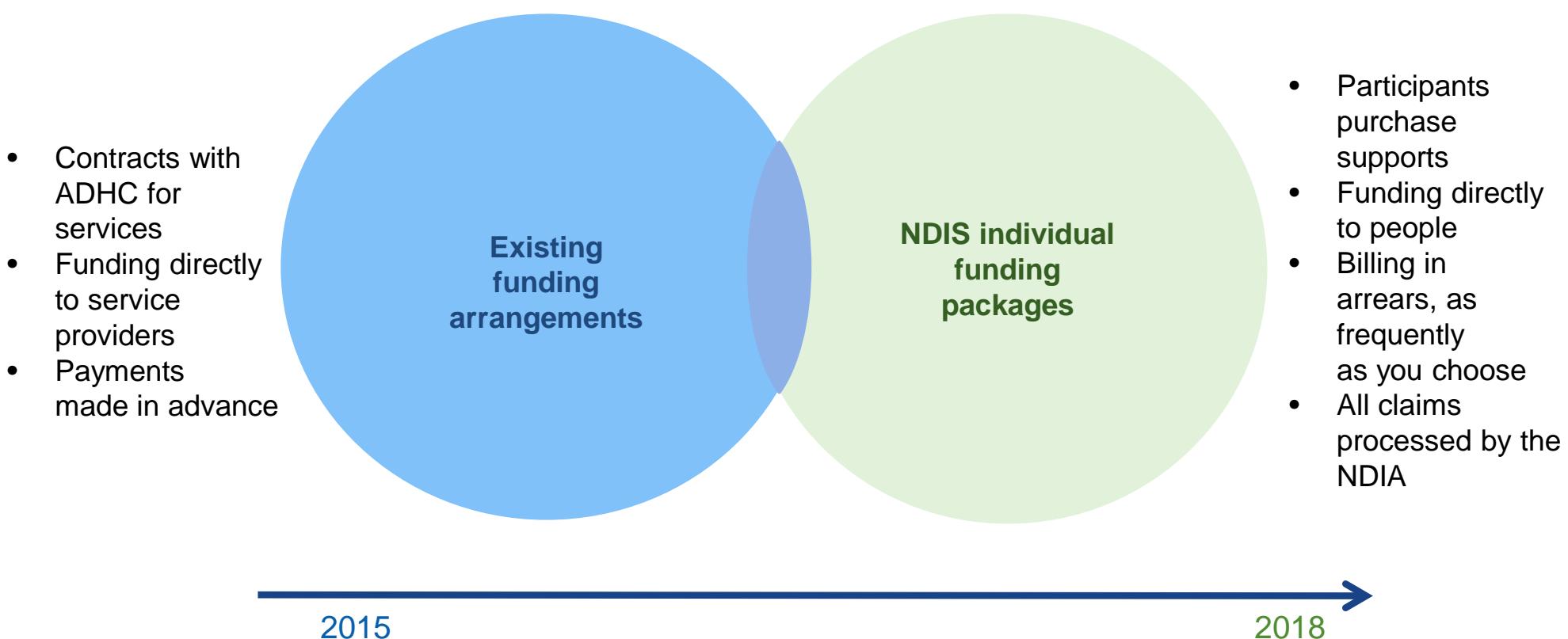
Step 4. Providers receive funding from participant individualised support packages

As your clients enter the NDIS, your ADHC contract manager will work with you to reduce your ADHC funding. This will be done through the development of a **funding transition schedule** based on anticipated transition timing for your clients.

Your clients then apply for the NDIS and if determined eligible, **receive an individual funding package**.

Participants can then choose to purchase supports from you, as set out in their NDIS Plan. The maximum prices for services will be determined by the NDIA based on 'value for money' and a reasonable cost of delivery.

The funding transition will be done by area in line with the transition schedule – for example, if you have contracts in the Central Coast (Year 1) and the Murrumbidgee (Year 2), only your contracts in the Central Coast will be varied in Year 1.



- Not all participants will access the NDIS at the same time.
- There may be a period during the rollout where you will receive a mix of NSW Government funding and NDIS funding – reconciliations will be done to ensure there is no duplication of funding.
- The NSW Government and the NDIA are working together to create an adjustment process that is simple and ensures providers have a seamless change to the new payment arrangements.

Case Study: Registering for the NDIS for one service provider

This domestic assistance service provider is in Western Sydney

Early 2016
Registering as a provider

They apply to the NDIA to be a registered provider of 'household tasks' support under the NDIS.

They receive their NDIS registration certificate to provide household tasks.

July 2016
Preparing for the rollout

They use **Industry Development Fund resources** to prepare their staff, systems and processes for the NDIS.

They decide what supports they will offer under the NDIS and the prices of these supports (following the maximum prices set by the NDIA).

July 2016 – June 2017
Rollout of the NDIS commences

The provider claims **payments from NDIA participants**, and **receives NSW Government funding** for clients that haven't entered the NDIS.

30 June 2017
NDIS

The provider receives funding to provide services to NDIS participants through individual funding packages. Previous funding arrangements cease.

Why do they transition in January - July 2017?

- This service provider is located in the Western Sydney area which has access to the NDIS from July 2016.
- Participants can access the NDIS anytime between July 2016 and June 2017. However, as they provide community care services most of the people currently receiving supports from this provider will likely access the NDIS between January to June 2017.